

ANNUAL REPORT 2010

COORDINATION
NEW STRATEGY
LICENSES INFRASTRUCTURE
USER FOCUS
KNOWLEDGE SHARING

DEff

Denmark's Electronic
Research Library

Denmark's Electronic Research Library
Annual Report 2010

Published 2011 by
Danish Agency for Libraries and Media
H.C. Andersens Boulevard 2
DK-1553 Copenhagen V
Denmark

Tel. +45 33 73 33 73
deff@bibliotekogmedier.dk
www.deff.dk
www.bibliotekogmedier.dk

Layout: Stæhr Grafisk
Print: C.S. Grafisk
Copies: 400

Translation: Vibeke Cranfield

Photo: Tobias Toyberg

ISBN: 978-87-92681-22-5
ISBN electronic: 978-87-92681-23-2

The publication can be downloaded at
www.deff.dk and
www.bibliotekogmedier.dk

CONTENTS

- 5: Preface
- 6: Introduction
- 7: About DEFF's activities
- 8: Activities in DEFF 2010
- 10: Strategy and initiatives 2011
- 11: Organisation 2011

- Programme groups and License groups
- 12: Architecture and Middleware
- 14: New Institutions
- 16: Information Supply
- 18: Meeting the User
- 20: License Group for Educational Libraries
- 22: License Group for Universities and Research Libraries

- 24: Knowledge Exchange
- 26: Financial statement 2010
- 28: Organisation
- 30: Programme groups
- 32: License groups
- 34: Staff members

PREFACE

My second year as chairwoman of DEFF's Steering Committee has been if possible even more challenging than the first. At a time with low growth and recession, both in Denmark and globally, the Steering Committee's mission of placing DEFF as a central player on the growth and innovation agenda has at one and the same time become both more difficult and more important. More difficult because public funding is under pressure and more important because access to knowledge is vital.

The work in relation to a new strategy for DEFF has taken up a lot of time and space in 2010. In the new strategy – and apart from the continuous focus on development of the DEFF libraries' infrastructure – we also launch a number of 'new ships'. One is called 'Innovation' – the other 'Business Development'. The intention of the new strategy is to extend existing DEFF services and take into consideration small and medium-sized enterprises' and public institutions' access to knowledge. By providing the new target groups with better access to qualified knowledge and competences to navigate in the "jungle of knowledge", the DEFF libraries can contribute to an underpinning of Danish competitive power.

The main aims in the new strategy have been subjected to hearings broadly in the DEFF sector and

pilot projects have been carried out in the innovation area which have provided important input for concretising the initiatives. We are looking forward to launching the new strategy in 2011 and to the negotiations about financing the new action lines.

2010 was also characterised by the programme groups' tremendous work effort. Likewise I have been delighted to observe that the new participants in the DEFF collaboration, the gymnasiums (upper secondary schools), VUCs (Centres for Adult Education) and SoSus (Social and Health Care Schools) have welcomed and appreciated our services.

Finally it should be noticed that the Secretariat has contributed greatly to the Open Access Committee's important work during 2010. It will be exciting to learn the content of the Minister of Science, Technology and Innovation's statement on a Danish policy for the area when this is launched in 2011.

With best wishes
Happy reading



Mai Buch
Chairwoman, DEFF Steering Committee

INTRODUCTION

Denmark's Electronic Research Library (DEFF) is an inter-ministerial collaborative organisation for Danish educational, academic and research libraries. DEFF is co-financed by the Ministry of Culture, the Ministry of Science, Technology and Innovation and the Ministry of Education. The overall management of DEFF is in the hands of the Coordination Committee consisting of representatives from the three ministries mentioned above. The committee has the overall decision-making autho-

rity for DEFF. The strategic direction and grants for projects are decided by the DEFF Steering Committee which consists of representatives appointed by each owner ministry and an external chairwoman. The DEFF Secretariat coordinates the daily work and services both the Coordination Committee, the Steering Committee and the four programme areas. DEFF Licenses negotiate and administer the work concerning the central consortia licenses.

COORDINATION

ABOUT DEFF's ACTIVITIES

Denmark's Electronic Research Library (DEFF) works to ensure that researchers, teachers and students in educational institutions and universities have access to relevant information via user-friendly systems and guidance of high quality. DEFF contributes to an optimal exploitation of research-based information resources and to collaboration between library partners, joint development projects as well as the establishment of a technical infrastructure.

DEFF has three overall goals:

- The end users' exploitation of electronic resources, both qualitatively and quantitatively, must be improved
- The collaboration between educational, academic and research libraries must be fortified and include new partners
- The results must be documented, disseminated and communicated to the public.

The DEFF collaboration includes common development in those cases where collaboration yields a better result than the sum of local initiatives. This guarantees a better collective exploitation of the libraries' resources.

If DEFF is successful in its new strategy, the target group for the DEFF libraries' services will be extended. What DEFF has in mind here is the business community, particularly small and medium-sized enterprises, as well as public institutions and organisations.

ACCESS TO INFORMATION

ACTIVITIES IN DEFF 2010

The DEFF Secretariat

In 2010 the DEFF Secretariat was particularly engaged in two activities: The Steering Committee's work on a new strategy for DEFF and the chair and secretary function for the Open Access Committee. During the strategy process the Steering Committee has questioned and involved important stakeholders, including DEFF's programme and license groups as well as the Danish Research Library Association (DF). The strategy is expected to be launched in 2011.

In 2010 DEFF also contributed significantly to the Open Access Committee's work under the auspices of the Agency of Science, Technology and Innovation (FI). Originally the committee's mandate in 2010 was to carry out the implementation of the EU's Council of Ministers' conclusions on scientific information in the digital age. The minister of Science, Technology and Innovation is expected to introduce the Danish policy in relation to Open Access in 2011.

DEFF has furthermore continued work on the EU tender concerning data archives for e-articles and e-books. The tender was based on an agreement between the DEFF Secretariat and the six largest research libraries, and by the end of 2009 five vendors had been selected for participation in the competitive dialogue. After the first round of dialogue it became obvious that new, more cost-effective solutions had arrived on the market, and

the tender was stopped. This new information gave rise to planning and establishing of individual systems for integrated search in particularly the larger research libraries.

Secretariat service to the DEFF programme groups, whose mandate during the year was prolonged until summer 2011, has once more been an important action line for the Secretariat.

DEFF Licenses

2010 was yet again a busy year for Licenses with a historically big turnover of DKK 147 million. The new possibility for renewing licenses via the web was appreciated by the users, and the new procedures have generally speaking made the working procedure in connection with registration and renewal considerably easier.

DEFF Licenses has also contributed to and participated in the work of the two license groups LUB (License Group for Education Libraries) and LUF (License Group for Universities and Research Libraries). Moreover, the project *Electronic Resource Management System* (ERMS) has taken up a considerable amount of time.

2010 was the initial year for offering bundled licenses to gymnasiums, SoSus and VUCs. It was well received and a significant increase in use is expected in 2011. The license package was selected in cooperation with representatives from the institutions and contains Danish as well as foreign resources.



ACTIONS

- Together with the Steering Committee we prepare a new strategy for DEFF
- We reorganise the programme groups with a view to improved targeting of our services
- We support strategic initiatives within the Open Access area
- We will apply for financial means for an extended DEFF with new target groups and more services
- We will continue DEFF's core activities
- We will constantly streamline the license work in order to facilitate further development of the area to the benefit of the users
- We will continue the international outlook and involvement, including particularly the collaboration in Knowledge Exchange
- We introduce a new homepage in order to improve the transparency of DEFF's organisation and the accessibility to DEFF services
- We will extend and develop offers and services to all our users, including specifically the 'new ones', i.e. gymnasiums, SoSus and VUCs.

LINKS

DEFF Licenses:

www.deff.dk/licenser/om-licenser

Open Access Committee:

www.deff.dk/projekter-og-tilskud/aktuelle-indsatsomraader/open-access/open-access-udvalget

DEFF progress reports:

www.deff.dk/om-deff/publikationer/statusrapporter

Knowledge Exchange's homepage:

www.knowledge-exchange.info

STRATEGY AND INITIATIVES 2011

DEFF develops a new strategy with focus on innovation, growth and business development. The basis for the work on strategy is that throughout 12 years DEFF has produced good results, including the establishment of a well-functioning library infrastructure through close collaboration with the educational, academic and research libraries. In 2009 DEFF was moreover extended to include the libraries in the gymnasiums, VUCs and SoSus which has made contact possible to the libraries' digital services for more than 65% of the future work force in Denmark.

The initiative about a new DEFF strategy should also be seen in the light of the global agenda, where populous nations like for example China and India are now able to compete with Denmark within knowledge-intensive areas. At the same time we have been hit by a historical economic recession, the like of which has not been seen for many decades with low growth as well as low productivity. The DEFF Steering Committee therefore finds it only natural to focus on DEFF services in relation

to knowledge-dependent sectors which will put Denmark back on the map again.

The working title for the new strategy is *Libraries as Catalysts for the Development of Denmark as an Innovative Society*. The realisation of this strategy presupposes the supply of new financial means for the work in DEFF. The strategy will prepare the ground for the DEFF libraries to extend their existing target group with both private and public businesses and institutions, and also for the establishing of new services to i.a. these targets groups. If DEFF is not successful in attracting new funding, the core activities will under any circumstances continue based on the given appropriation.

If the strategy is approved and introduced in 2011, exciting work lies ahead. The DEFF Secretariat and DEFF Licenses will then continue to service the programme groups as well as a new target group. The programme groups will be reorganised in the summer of 2011 under new names and with new members.

NEW STRATEGY

ORGANISATION 2011

When DEFF launches its new strategy in 2011, new programme groups will be appointed with a view to 'boosting' DEFF and enabling DEFF to implement the actions outlined in the strategy.

The structure of the programme groups follows the line of thought in the new DEFF strategy and will therefore primarily be organised around the user groups *researchers* and *pupils/students*. Apart from that a programme group will be appointed with special focus on establishing access to knowledge and developing an optimal infrastructure. In order to increase the focus on DEFF's new action line concerning business development and innovation, a programme group will be appointed which i.a. via pilot projects is going to address innovation and collaboration between sectors outside the education and research area, and DEFF.

During spring 2011 the DEFF Steering Committee is to appoint new programme group chairmen. Subsequently the chairmen will then compose their programme groups together with the DEFF Secretariat. The existing programme groups continue until 30 June 2011, whereupon the new programme

groups get started. The License groups continue as before. Together with the new and the old programme groups the DEFF Secretariat will make sure that projects and other initiatives are handed over to the new groups so that coherence in the existing work is maintained.

One of the very first tasks for the new programme groups will be to formulate an action plan that reflects the DEFF strategy's initiatives and will regulate the groups' work.

New programme groups

The new programme groups are expected to have the following names and action lines:

- Programme Group A – Access to knowledge via an optimal digital infrastructure
- Programme Group B – Competences and services in support of education, learning and development
- Programme Group C – Competences and services in support of research and development
- Programme Group D – Competences and services in support of innovation and business of development.

NEW PROGRAMME GROUPS

PROGRAMME GROUP: ARCHITECTURE AND MIDDLEWARE

The programme group has carried out the activities as set out in the 2009-2010 action plan. They concern the establishment of actual common components and common operating solutions for the libraries.

The group has contributed to the formulation of the new DEFF strategy. In this connection it has been important for the group to define a revised project portfolio that preserved continuity in the work at the same time as tackling elements that support the new strategy.

Completion of projects initiated in 2009

Two related projects have been completed: *Danbib as Genuine Union Catalogue – implementation* and *Danish Libraries in Worldcat – implementation*. As regards to the first-mentioned project results have not been achieved as planned. This is hardly surprising as reorganisations into larger communities often turn out to generate too much work compared to advantages gained. The Worldcat project on the other hand must be described as a definite success in terms of using Worldcat as a source for reuse cataloguing and presenting Danish material in Worldcat.

In the project *Common Electronic Resource Management System (ERMS)* the recommendation was to start a process towards the purchase of a consortium ERMS. The cancellation of the joint tender about the establishment of a data archive changed the preconditions for this recommendation. Instead, an extension of the central license administration system in DEFF Licenses is now being carried out.

Initiatives in 2010

- Completed project *Danbib as Genuine Union Catalogue – implementation*
- Completed project *Danish Libraries in Worldcat – implementation*
- Project launched on *Persistent Identifiers*
- Preparation of action plan for spring 2011.

Action plan 2010-2011

In January-June 2011 the programme group is working on a new action plan. Focus is here centred on mobility and video publishing. As an example of a service in line with the broader perspective, which is adopted in the new DEFF strategy, the plan also defines a project on the establishment of a common document delivery system.

INFRASTRUCTURE



ACTIONS

- We will arrange the conference *Well11*
- We will launch project *Document Delivery*
- We will launch project *Video Publishing*
- We will launch projects about mobility.

LINKS

About the programme group:

www.deff.dk/projekter-og-tilskud/aktuelle-indsatsomraader/arkitektur-og-middleware

Programme group's wiki:

<http://arkitektur.deff.wikispaces.net/programgruppen>

PROGRAMME GROUP: NEW INSTITUTIONS

Strategic developments

New Institutions (NI) has launched activities that support the development of common operating solutions, single out new work spaces and examine new roles and demands to the library function in educations. The projects have mainly been interdisciplinary partnerships between library and education, possibly with external stakeholders and partners.

Activities for the users

We have published a Pixi book about the work in the programme group. This has been sent to all relevant institutions and stakeholders. The group has also started a visiting round to these in order better to be able to share experiences. Together with project managers NI has presented the results of their work and discussed new possibilities for development.

In the autumn of 2010 NI went on a study tour to a number of selected libraries and educational institutions in the USA. The aim was to pick up new development possibilities and evaluate existing knowledge. Another focus for the programme

group has been information literacy. In 2010 the programme group arranged a seminar to initiate a broad perspectivisation on the teaching of information literacy. The seminar puts focus on the changes that have occurred in terms of the conditions for working with information and knowledge. A number of projects have also dominated NI's agenda. With *Education Competences for the New Millennium* we produced 30 hours of net-based instruction, targeted teachers and librarians in further educations.

The course was part of an e-learning certification at diploma level and may be included in a pedagogical diploma education. The course is freely available on the net.

Apart from this the project on common sector solution (library system for gymnasiums, VUCs and SoSus) was continued. Several gymnasiums will have to switch to a new library system. A statement was prepared as the basis for a specification requirement to be used for an EU tender. Due to far-reaching legal consequences possibilities for an alternative project are being discussed.

INTERDISCIPLINARY
COOPERATION



ACTIONS

The recurrent theme in the programme group's temporary action plan is the *Educational Library for the 21 Century*. The programme group will take the following concrete initiatives:

- We establish a network for information practice which is to formulate an education-political objective and strategy for gymnasium pupils' digital competences
- We develop a Personal Learning Environment (PLE) for educational institutions in Denmark
- We will develop a catalogue with descriptions of models for competences for the development of library professionalism and for new partnerships, concepts and structures
- We will examine the librarian's new role as an embedded part of the teaching and research process (knowledge dating)
- We complete the development of the information literacy tool LibGuide
- We arrange a concluding conference which will evaluate the programme group's efforts as well as mark a new beginning for more knowledge and network formation.

LINKS

About the programme group:

www.deff.dk/projekter-og-tilskud/aktuelle-indsatsomraader/nye-institutioner

New Institutions' wiki:

<http://nyeinstitutioner.deff.wikispaces.net>

New Institutions' projects:

<http://nyeinstitutioner.deff.wikispaces.net/projekter>

LibGuide:

www.libguide.dk

Education Competences for the New Millennium:

Lek2r: <http://lek2r.wikispaces.com/> (teaching material)

Lek2rwiki: <http://lek2rwiki.wikispaces.com/> (contact page)

PROGRAMME GROUP: INFORMATION SUPPLY

Information Supply focuses on the digital libraries' content and thereby on two important library tasks. Partly making global information available locally (information supply) and partly collecting, registering, organising, preserving, publishing and mediating the locally produced information globally (information management). The programme group participates in a widespread international collaboration via Knowledge Exchange, Nordforsk and Nordbib.

Information supply

The focus here has been on developing statistical tools in support of the libraries' license purchases so that the limited financial resources can achieve optimal user value. A project group including all university libraries has constructed a joint database of the libraries' journal collections. The database is i.a. enhanced with value statements such as *Journal Impact Factors*, the national research indicator's level division as well as information about the researchers' preferred journals.

Open Access

At the strategic level activities have been directed at the Ministry of Science, Technology and Innovation's Open Access Committee. With this committee DEFF and Denmark at last gained the official anchorage of one of the most important challenges to research communication in the future. The chairman has participated in committee work, and the entire programme group has been involved in the hearing process. At the practical level the programme group has established Danish Open Access Network (DOAN).

Research data

Research data are taken to mean primary data, the experimental and statistical data that form the basis for research results and research publication, and which are in focus globally as the new major challenge in connection with digital information management. The programme group chose this as the subject of an extensive study tour to Australia who is the leading nation in global terms.



ACTIONS

- We offer information supply and contribute to information management
- We specifically prioritise information supply, Open Access and research data
- During the establishment of a statistics database we develop a web application, where it is possible i.a. to do overlap analyses in order to identify missing journals in the portfolio
- We support the Open Access Committee's recommendation on the 'green road' to Open Access
- We identify the views, policies and requests of the universities and research councils as well as a practical localisation and documentation of data set in universities.

LINKS

About the programme group:

www.deff.dk/projekter-og-tilskud/aktuelle-indsatsomraader/informationsforsyning

Information Supply's wiki:

<http://informationsforsyning.deff.wikispaces.net>

Project on research data and Open Access:

<http://forskningsdata.deff.wikispaces.net>

Article on research data in REVY:

<http://rauli.cbs.dk/index.php/revy/article/view/3152/3316>

PROGRAMME GROUP: MEETING THE USER

User Caravan

User Caravan was launched during March – May 2010. The project focused on the new ways meeting with library users and introduced anthropological methods to be used in concrete studies in the libraries of how libraries can improve their users' lives. The question is ambitious and brings matters to a head, but also sharpens the attention and poses a challenge.

116 library employees, representing all categories of DEFF libraries in Denmark accepted the challenge, which entailed working with the library staff's competences and mindset. The project was developed on the basis of two of the programme group's four strategic focus areas: Knowledge of and methods for examining user behaviour and needs as well as strengthened knowledge sharing and extended development culture in the DEFF libraries.

The project was promoted through DEFF/Knowledge Exchange at JISC Conference 2011 in Liverpool and will be presented in a paper at LIBER 2011 in Barcelona. The project won *The LIBER Award for Library Innovation*.

Projects

The projects *InfoArt* and *hvemved.dk* are developed on the basis of the programme group's

two other strategic focus areas: The interactive web's potential in the communication with the users as well as development of concrete interactive web products which can support learning and communication with and between the users.

InfoArt puts an experimental focus on representation of the libraries' virtual activities and services, including information systems in the physical library space. How can this meeting with the users pique their curiosity through a concrete artistic installation?

hvemved.dk experiments with facilitation of learning where the communication is not library to user, but user to user. *hvemved.dk* is intended to inspire the users into seeking and sharing knowledge as well as communicating with other users. This particularly applies to students in the subject-specific assignment and project preparation process. The programme group has prompted development of an inspiration tool that interlinks information needs and social media.

InfoArt, *hvemved.dk* and *User Caravan* will during spring 2011 be introduced to and discussed at various workshops with colleagues in the DEFF libraries with a view to continuing the experiments in practice – in close dialogue with and hopefully to the benefit of the library users.



ACTIONS

- We focus on identifying actual and potential library users' needs and the meaningful meeting between libraries and users
- We focus on the users in the broad subject context for library activities: information and knowledge creation, learning and communication
- We focus on the user-centred aspect in libraries' relation to surrounding environments
- We recognize the importance of strategic alliances between libraries and users/environments
- We recognize the importance of the hybrid library and the work in the tension field between the virtual and the physical library
- We will facilitate an innovation culture in the DEFF libraries
- We focus on national and international knowledge sharing
- We focus on anchorage and sustainability of development, which is why the above 2010 project activity is to be discussed and hopefully turned into concrete DEFF library practice in 2011.

LINKS

About the programme group:

www.deff.dk/projekter-og-tilskud/aktuelle-indsatsomraader/moedet-med-brugeren

Meeting the User's wiki:

<http://mmb.deff.wikispaces.net>

About the project User Caravan:

www.brugerkaravanen.dk

LICENSE GROUP FOR EDUCATIONAL LIBRARIES

The License Group for Educational Libraries (LUB) has seen a number of changes and extensions so that all types of education and all university colleges are represented in the group. The mandate has therefore been revised to incorporate the new partners as well as the activities.

There have been four ordinary meetings as well as a consortia day about e-resources and mediation in cooperation with the License Group for Universities and Research Libraries (LUF). The main purpose of one of these meetings was – together with LUF, to work on the new DEFF strategy and put forward suggestions and comments.

2010 became the year when action plan and service declaration were completed and approved, where the license database was used for renewals and where the bundled licenses for gymnasiums gained acceptance from more than 75 gymnasiums, SoSus and VUCs.

LUB has been represented in the programme group: Information Supply as well as in the project *e-books* and the project concerning *Informative Label of Licensed Resources*.

Knowledge sharing

According to statistics LUB's wiki gets a reasonable number of visits. The purpose of the wiki is

knowledge sharing about how the LUB institutions organise the license work, and the idea is that the different models are presented on the LUB wiki for inspiration.

Generally speaking LUB is a forum with a great deal of knowledge exchange, as some of the represented educations are new within the e-resource area. We consider knowledge sharing and mutual inspiration to be supremely important, as these educations to a great extent are a food chain to further education and thereby prospective users of the research libraries.

License suggestions

Various license suggestions have been considered, and it is with pleasure that LUB can ascertain that the license suggestion form has been popular and meant a definite upgrading of the work.

Change of chairwoman

At the end of the year Heidi Jørgensen (University College Sealand) succeeded Karin Lodberg (VIA University College), who had been chairwoman since LUB was established in 2007.



ACTIONS

- We will work for licenses to e-books under the auspices of DEFF
- We will extend the knowledge of LUB's wiki
- We will continue to work with knowledge sharing and inspiration in the e-resource area
- We will participate in negotiating flexible licenses for the institutions
- We will work for a central statistics delivery under the auspices of DEFF.

LINKS

License Group for Education Libraries (LUB):

www.deff.dk/licenser/licensgrupper/lub

LUB's wiki:

www.lubwiki.wikispaces.com

Action plan for DEFF Licenses:

www.deff.dk/licenser/licenser-generelt/handlingsplan

Service Declaration:

www.deff.dk/licenser/licenser-generelt/servicedeklaration

LICENSES

LICENSE GROUP FOR UNIVERSITIES AND RESEARCH LIBRARIES

2010 was marked by meetings with focus on license demands and *Electronic Resource Management System* (ERMS), action plan, long-term preservation, e-books and later in the year the new DEFF strategy. In the Autumn DEFF Online was conducted with e-books on the agenda.

New DEFF strategy and licenses

The license groups have participated in the work on the new DEFF strategy. In general LUF and LUB concurred with the strategy paper, but pointed out the need for new forms of financing if new target groups are to be invited inside. The license groups wished for a continuation of their present structure – with participation in relevant programme groups.

ERMS and easier working procedures

It has been a major wish to examine the possibility of a common ERMS. The pilot project was followed in 2010 by a new project between the State and University Library and DEFF. The aim is to optimize and make visible the license requirements, as well as develop possibilities for import to local ERM systems.

E-books

E-books present many challenges, most frequently due to restrictive user rights and different price models. The libraries have been exchanging and discussing experiences concerning best practice. The need still exists for new studies under the auspices of DEFF.

Long-term preservation of licensed material

The license group LUF has participated in the Knowledge Exchange License Group in 2010. Work has been going on with clarifying the possibilities for action in order to ensure long-term access to licensed material.

It has become evident that ensuring perpetual access via existing license agreements is not a viable model. The risk is that the consortia will not be able to get access to license data that have been bought once. The other Knowledge Exchange member states have prepared reports that suggest various forms of archival solutions, like for example *Portico* or *Lockss*. A Danish report is being prepared.



ACTIONS

- We will work on the development of ERMS in relation to the licenses
- We will work for more licenses to e-books under the auspices of DEFF
- We will increase focus on Open Access in the license negotiations
- We will examine the possibilities to archive the content of consortia licenses
- We will examine which statistics tools could be used with advantage
- We will work for 'Value for Money' cost-benefit study concerning central administration of licenses.

LINKS

License Group for Universities and Research Institutions (LUF):

www.deff.dk/licenser/licensgrupper/luf

Action plan DEFF Licenses:

www.deff.dk/licenser/licenser-generelt/handlingsplan

Service Declaration:

www.deff.dk/licenser/licenser-generelt/servicedeklaration

Open Access:

www.deff.dk/projekter-og-tilskud/aktuelle-indsatsomraader/open-access

LICENSES

KNOWLEDGE EXCHANGE

Knowledge Exchange (KE) is the international partnership in which DEFF has been active since 2005. The KE initiative's partners apart from DEFF are: Joint Information Systems Committee (JISC) in the UK, Deutsche Forschungsgemeinschaft (DFG) in Germany and the university organisation SURF-foundation in The Netherlands. The KE Secretariat is placed in DEFF.

Evaluation of the collaboration

The present collaboration agreement expires in August 2011 and with a view to a renewal of the agreement, KE's Steering Committee asked the British consultancy firm Duke & Jordan to prepare an evaluation of the most recent period. The evaluation was completed in September and was very positive. All partners and stakeholders consider continued collaboration to be of great value.

Strategy Forum

The Fifth Strategy Forum was held on 7-8 October 2010 in Bonn. One of the most important items at the meeting was the discussion of the evaluation report and a renewal of the collaboration agreement for a new three-year period valid from August 2011 until August 2014. Management from all four partner organisations expressed the wish for a

renewal of the agreement, and work on preparing a new contract is now set in motion. Also given high priority is the work concerning the digital agenda at European level, and Carlos Morais-Pires from the EU Commission participated in the meeting.

Activities and working groups

The following working groups were set up in 2010 under KE: Interoperability of Digital Repositories, Licensing, Open Access, Primary Research Data and Virtual Research Environments. Other activities include:

- *Comparative Report on Legal Arrangements for Improved Access to Research Data* – report on legal arrangements in the four countries is being prepared
- *Submission Fee Study* – report on application and possibilities
- *Persistent Identifier Studies* – status on usage, requirements in terms of a global resolver service and a roadmap for objectives and implementation
- *Activities on Usage Statistics* – preparation of common guidelines
- *Workshop on Virtual Research Environments* – the next steps.



ACTIONS

- We will develop and strengthen the collaboration with international partners
- We will strengthen the efforts to open access to the results of publicly financed research
- We will contribute to the work concerning Europe's digital agenda.

LINKS

Joint Information Systems Committee:
www.jisc.ac.uk

SURFfoundation:
www.surfoundation.nl/en/pages/default.aspx

Deutsche Forschungsgemeinschaft:
www.dfg.de/index.jsp

INTERNATIONAL
KNOWLEDGE SHARING

FINANCIAL STATEMENT

Financial statement 2010	DKK
National Budget Appropriation	20.500.000
Income from license purchases	147.751.000
Carried forward 2009	1.446.000
Expenses for license purchases	147.751.000
Total funding	21.946.000
Costs programme areas	
Architecture and Middleware	1.020.000
Information Supply	960.000
Meeting the User	745.000
New Institutions	1.150.000
Contracts	2.064.000
Grants for purchase of licenses	1.730.000
Strategy	500.000
Outside programme areas	405.000
Total costs programme areas	8.574.000
Operational costs	
Costs travel, conferences and publications	1.150.000
Overhead to Libraries and Media	1.800.000
Secretariat	5.900.000
Total operational costs	8.850.000
Total costs	17.424.000
To be carried forward to 2011	4.522.000



In 2010 the total National Budget Appropriation amounted to DKK 20,5 million. About half of this were subvention grants. The license activity is expenditure neutral, but turnover was DKK 147.751.000. DKK 1.446.000 were carried forward, which amounted to an appropriation of nearly DKK 22 million. The subvention grant is placed under § 21.31.05 in the National Budget. These means have all been allocated to projects or initiatives which have been considered by the DEFF Steering Committee on the basis of applications primarily from the programme groups.

Under Contracts expenses primarily in connection with operational contracts on behalf of the libraries have been included. This applies to i.a. the running of The Danish Research Database. The Secretariat has for 2011 cancelled several contracts where the service has not been sufficiently used. Under Grants for purchase of licenses are included the fixed grant of DKK 800.000 for subsidies for license purchases to gymnasiums as well as subsidies for licenses determined by the Steering Committee. Expenses in connection with Outside programme areas are primarily due to DEFF's subsidy to WAYF.

Mid 2010 DEFF was subjected to a disposition limit by the Ministry of Culture for the rest of the year. This meant that means not set aside for concrete activities at the time could not be used during the rest of 2010. The money is available again in 2011 and amounts to DKK 4.522.000.

License turnover pr year in DKK million

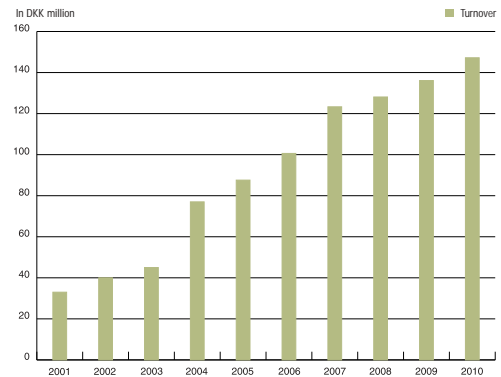


Figure 1: The figure shows the research and educational libraries' increasing purchase of electronic resources via DEFF 2001-2010.

Development of number of licenses and institutions

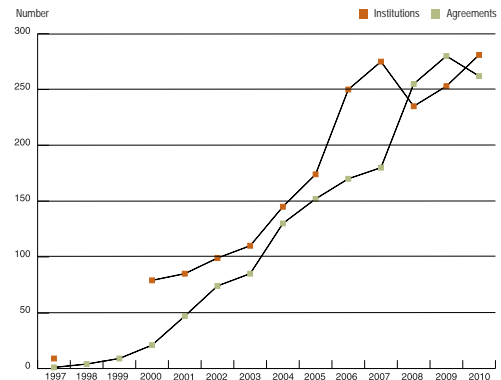


Figure 2: The figure illustrate the increase in number of agreements and institutions over the past few years. The drop shown in the graph of institutions 2007-2008 is due to the mergers within the university and university college area.

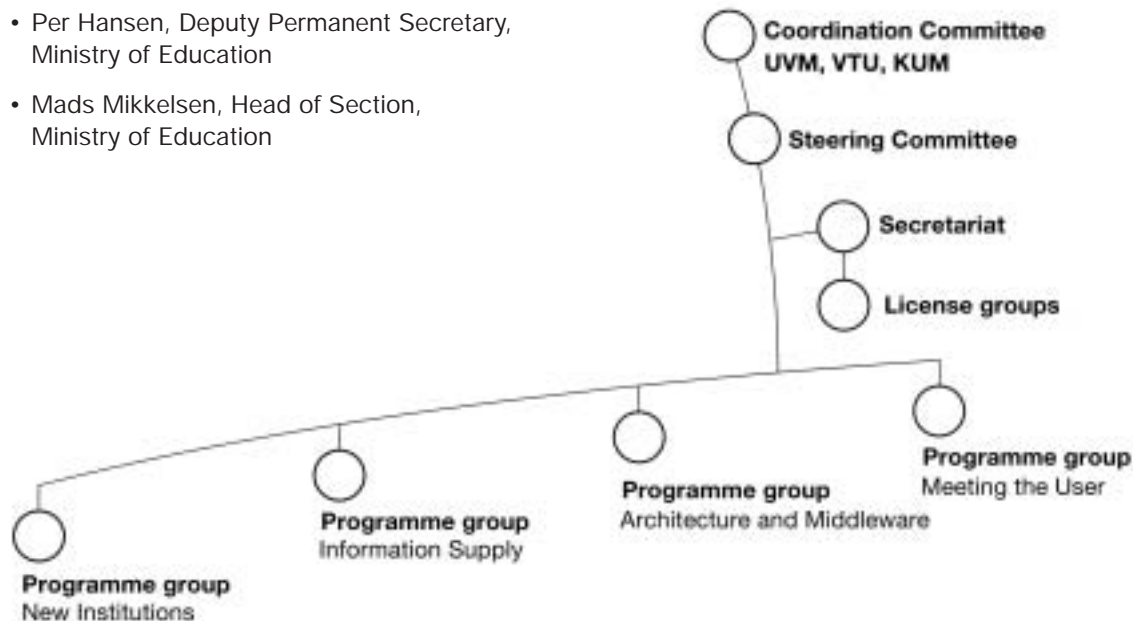
ORGANISATION

DEFF Coordination Committee

- Steen Kyed, Deputy Permanent Secretary, Ministry of Culture (**chairman**)
- Per Voetmann, Head of Division, Ministry of Culture
- Hans Müller Pedersen, Deputy Director General, Danish Agency for Science, Technology and Innovation
- Peter Uffe Meier, Special Consultant, Danish Agency for Science, Technology and Innovation
- Per Hansen, Deputy Permanent Secretary, Ministry of Education
- Mads Mikkelsen, Head of Section, Ministry of Education



DEFF responsible
Deputy Director Bo Öhrström
Danish Agency for Libraries and Media



DEFF Steering Committee

- Mai Buch, Managing Director, Competencehouse (chairwoman) (1)
- Birte Christensen-Dalsgaard, Deputy Director, The Royal Library (2)
- Svend Larsen, Director General, The State and University Library (3)
- Annette Winkel Schwarz, Development Director, DTU ViTiS (4)
- Niels-Henrik Gylstorff, Director, Aalborg University Library (5)
- Carsten Riis, Dean, Aarhus University, Faculty of Theology (6)
- Knud Holch Andersen, Lecturer, Thisted Gymnasium (7)
- Lis Randa, Vice-chancellor, Dania – Danish Academy of Business and Technology (8)
- Peter Rubeck Olesen, Library Director, University College North Jutland (9)
- Jens Thorhauge, Director General, Danish Agency for Libraries and Media (10)



1



2



3



4



5



6



7



8



9



10

PROGRAMME GROUPS

Achitecture and Middleware



Chairman:
Arne Sørensen

- Arne Sørensen, The State and University Library (**chairman**)
- Christian Tønsberg, Technical Information Center of Denmark
- Ole Michaelsen, Technical Library of Copenhagen
- Kasper Løvschall, Aalborg University Library
- Ingelise Stæhr, University Library of Southern Denmark
- Peder Lærke Nielsen, CBS Library
- Claus Vesterager Pedersen, Roskilde University Library
- Christian Vandel, The Royal Library
- Bo Öhrström, Danish Agency for Libraries and Media
- Jakob Heide Petersen, Danish Agency for Libraries and Media

Information Supply



Chairman:
Mogens Sandfær

- Mogens Sandfær, Technical Information Center of Denmark (**chairman**)
- Niels Jørgen Blaabjerg, Aalborg University Library
- Anna Mette Morthorst, ASB Library, Aarhus University
- Claus Vesterager Pedersen, Roskilde University Library
- Ingelise Stæhr, University Library of Southern Denmark
- Lars Nondal, CBS Library
- Alfred Heller, Technical Information Center of Denmark
- Karin Lodberg, VIA University College
- Ellen V. Knudsen, The State and University Library
- Mikael Elbæk, Technical Information Center of Denmark
- Anders Conrad, The Royal Library
- Lise Mikkelsen, DEFF Secretariat
- Jakob Nedergaard Mortensen, DEFF Secretariat

Meeting the User



Chairwoman:
Karen Harbo

- Karen Harbo, ASB Library, Aarhus University (**chairwoman**)
- Thomas Vibjerg Hansen, Aalborg University Library
- Camilla Boelsgaard Lund, CBS Library
- Gitte Andersen, Technical Information Center of Denmark
- Birgit Brink Lund, Tietgen Business College
- Gitte Petersen, The Royal Library
- Tonny Skovgård Jensen, The State and University Library
- Anne Sandfær, DEFF Secretariat

New Institutions



Chairwoman:
Mai Aggerbeck

- Mai Aggerbeck, VIA University College Holstebro (**chairwoman**)
- Gitte Gjøde, Engineering College of Aarhus
- Thomas Kjær, University College North Jutland
- Lars Kofod-Jensen, University College Metropol
- Lis Faurholt, University College South Denmark
- Bente Thorup Andersen, University College North Jutland
- Niels Hasselgaard Jensenius, The Administrative Library
- Niels Jørgen Blaabjerg, Aalborg University Library
- Merethe Bloch Stein, Espergærde Gymnasium & HF
- Susanne Hillersborg, Social and Health Care College in Randers
- Susanne Nielsen, Educational Centre Holstebro
- Annette Grube Lorentzen, IBC Kolding
- Ole Wøide, VUC North Jutland
- Dorte Birkegaard Thuesen, DEFF Licences
- Jakob Nedergaard Mortensen, DEFF Secretariat

LICENSE GROUPS

License Group for Educational Libraries (LUB)



Chairwoman:
Karin Lodberg

- Karin Lodberg, VIA University College (**chairwoman**)
- Heidi Jørgensen, University College Seland
- Birgitta Vikstrøm, University College Metropol
- Margit Andresen, University College Capital
- Rie Gøgsig Petersen, University College South Denmark
- Lisbeth Møller Michelsen, University College Lillebælt
- Kristine Hinrichsen, University College North Jutland
- Peter Hald, Copenhagen University College of Engineering
- Connie Kjærsgaard, Business College South Denmark, Library Odense
- Margit Erdmann, Vejle Business School
- Peter Ravn, Copenhagen Business Academy
- Kirsten Lauritzen, The Administrative Library
- Lisbeth Andersen, Hasseri Gymnasium
- Merethe Bloch Stein, Espergærde Gymnasium & HF
- Kathrine Hejlskov, SoSu Nykøbing Falster
- Karen Gottenborg Jensen, Copenhagen VUC
- Benedicte Kirkegaard (obs.), Gentofte Libraries
- Birgitte Sass (sub.), University College Sealand
- Lone Hansen (sub.), University College North Jutland
- Helena Ekelund (sub.), Business Academy Copenhagen North
- Susanne Nielsen (sub.), Educational Centre Holstebro
- Inger Larsen (sub.), Frederiksværk Gymnasium
- Lone Foss Brink (sub.), Nærum Gymnasium
- Dorte Birkegaard Thuesen, DEFF Licenses
- Kirsten Due, DEFF Licenses

License Group for Universities and Research Institutions (LUF)



Chairwoman:
Anna Mette
Morthorst

- Anna Mette Morthorst, ASB Library, Aarhus University (**chairwoman**)
- Anette Schneider, Technical Information Center of Denmark
- Birgit Břejneboel, CBS Library
- Inge-Berete Moltke, The Royal Library/Copenhagen University Library
- Jette Fugl, Copenhagen University, Bio-scientific Faculty Library
- Lene Stampe Mortensen, Roskilde University Library
- Lone Madsen, University Library of Southern Denmark
- Lone R. Katberg, Aalborg University Library
- Marianne Vadgaard Christensen, The State and University Library
- Tanja Maj Jakobsen, Technical Information Center of Denmark
- Lisbeth Rasmussen, Information-scientific Academy, Library
- Birgitta Vikström, University College Metropol
- Ilse Schødt, LSF - Danish Regions
- Kirsten Bisgaard, Royal Danish Defence Academy, Kastellet
- Hanne Christensen (sub.), LSF - Danish Regions
- Lotte Jørgensen, DEFF Licenses
- Kirsten Due, DEFF Licenses

STAFF MEMBERS

DEFF Secretariat

Head of Secretariat René Olesen
International Consultant Anne Sandfær
Special Consultant Lise Mikkelsen
Consultant Jakob Nedergaard Mortensen
Consultant Mikkel Christoffersen
Managing Clerk Lotte Pantawapirom

DEFF Licenses

Head of Secretariat Kirsten Due
Library Consultant Lotte Eivor Jørgensen
Library Consultant Dorte Birkegaard Thuesen
Library Consultant Susanne Christoffersen
Secretariat Clerk Kristina Kierkegaard

Communication

Head of Communication Anna Christine Rasch

Denmark's Electronic Research Library
H.C. Andersens Boulevard 2
DK-1553 Copenhagen V

Tel.: +45 33 73 33 73
Mail: deff@bibliotekogmedier.dk
www.deff.dk

